Beaumont

Beaumont Laboratory
Farmington Hills • Grosse Pointe • Royal Oak • Troy

Laboratory Bulletin

Beaumont Laboratory EPIC Beaker LIS Implementation

Effective Date: November 1, 2020

On Sunday, November 1 at 3:30 a.m., Beaumont Laboratory is implementing EPIC Beaker as our Laboratory Information System (LIS), replacing Soft Lab at the following locations:

- Farmington Hills, Grosse Pointe, Royal Oak, and Troy

The laboratory will be operating on downtime for approximately 2 hours beginning at 1:00 a.m. Sunday morning. Also beginning at 1:00 a.m., testing for Blood Bank will be offline for 6 hours.

EPIC Beaker is an existing component of our hospital EPIC system. Having the laboratory system imbedded into the hospital system will provide a complete patient record.

The laboratory has been developing EPIC Beaker in partnership with the Information Technology department. The implementation will be in two phases with the remaining laboratories following in quarter 2 of 2021.

When all sites are on the same system, we will have the ability to service our patients and physicians in a seamless manner and provide consistency throughout Beaumont Laboratory. We are confident this change will be beneficial for our patients and clients.

Like any large IT implementation, issues may arise. What you can watch for:
- Reporting issues (EMR, Faxing, Printing)
- Specimen delays are possible during our first week while we adjust and work out issues
- Billing Issues (moving to EPIC billing from Soft)
- With this update there will be changes to send out testing, critical values, reference ranges and report formatting. For details please visit www.beaumontlaboratory.com

If you are having any issues, please contact Beaumont Laboratory Customer Service Department:
- Farmington Hills, Grosse Pointe, Royal Oak & Troy: 800-551-0488 or 248-551-1155, Opt 5

Date submitted: October 21, 2020
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