

Blood Bank Reagents

Effective Date: 2/26/2021

On February 19, 2021, FedEx shut down all operations at their Memphis hub due to the severe weather that was moving through the United States. Due to this shut down, Ortho Clinical Diagnostics was unable to send out reagent orders to their customers. As of February 26, 2021, multiple Beaumont Health sites have still not received their reagent orders.

There may be a delay in Type and Screen testing at all sites due to the reagent shortage. Blood Bank specimens that are unbanded/outpatients may be held until reagents can arrive as we prioritize inpatient/banded specimens.

If you have questions, please contact Client Services:

- Farmington Hills, Grosse Pointe, Royal Oak and Troy: **1-800-551-0488, option 5**
- Dearborn, Taylor, Trenton and Wayne: **1-800-245-3725, option 1**

Date submitted: February 26, 2021

Submitted by: Craig Fletcher, MD, System Medical Director Transfusion Services

Billie Ketelsen, MS, MLS(ASCP)MB, System Manager Transfusion Services